EAGLE Certification Group
SERVICE • INTEGRITY • VALUE

Frequently Asked Questions (FAQ)

Q: What is a certification body?

A: An independent, accredited organization that validates compliance with management system standards.

Q: Is EAGLE an accredited certification body?

A: Yes, EAGLE and EAGLE Food are accredited by ANSI National Accreditation Board (ANAB) and the International Automotive Oversight Bureau (IAOB).

- Certified by ANSI National Accreditation Board (ANAB) for:
  - ⇒ AS9100/AS9120, ISO 9001, ISO 13485, ISO 14001, ISO 15378, ISO 27001, and ISO 45001.
  - ⇒ BRCGS, FSSC 22000, GLOBALG.A.P., ISO 22000, PrimusGFS v3.2 and SQF.
- Certified by IAOB on behalf of the International Automotive Task Force (IATF) for IATF 16949.

Q: Why should I choose an accredited certification body?

A: Being certified by an accredited certification body provides you with a certification that carries recognized credentials. It's not just a piece of paper that any company can issue after an audit. An accredited certification body is held to the highest standards and practices, demonstrating a visual commitment to quality in the marketplace. With oversight and guidance from accreditation boards, accredited certification bodies like EAGLE maintain access to the mot current, globally recognized best practices and standard requirements.

Q: How long has EAGLE been providing certification services?

A: EAGLE has been providing certification services since 1994.

Q: What benefits are associated with being certified?

A: By obtaining certification, companies demonstrate that their products, services, and systems comply with specific industry standards. Certification will:

- Set your business apart from your competition;
- Improve your business processes;
- Make your company stronger and more profitable;
- Maintain long-term relationships;
- Attract new customers;
- Open up new markets;
- Manage risk

Q: What is ISO – International Organization for Standardization?

A: ISO is the world's largest developer of voluntary international standards, which establishes specifications for products, services, and best practices to help organizations operate more efficiently and effectively.

Q: How many auditors does EAGLE utilize?

A: EAGLE utilizes over 150 auditors worldwide.

Q: How do I know EAGLE has competent auditors?

A: Every EAGLE auditor is required to participate in competency training focusing on four key areas to ensure your audit is objective, complete, and valuable to your business.

- Customer Service Orientation
- Dependability & Reliability
- Technical Work Effectiveness
- Work Effectiveness

Q: In what geographic locations does EAGLE provide certification services?

A: EAGLE provides certification services worldwide.

Q: What industries does EAGLE provide certification for?

A: EAGLE's six core markets are aerospace, automotive, food safety, environmental, health & safety, and medical devices. These core markets touch nearly every applicable industry code.

Q: What is the normal certification cycle for a company?

A: It depends on the certification standard. Most standards are every three years, with food safety being every year.

Q: How many days are involved in the certification process?

A: The number of days is based on the size and complexity of your processes and the standard to which you want to be certified. You may complete a quote request to have this defined specifically for your company.

Q: What is the certification process?

A: Start by completing a quote request. Once submitted, EAGLE will define the process specific to your organization. The typical steps include: quote, application, contract, manual review, readiness visit, registration assessment, registration decision, surveillance assessment, and recertification assessment.

Q: How much does it cost to become certified?

A: EAGLE provides customized pricing based on your specific needs. Please complete a quote request to receive detailed information on our services and rates.

Q: How is EAGLE financially supported?

A: EAGLE Certification Group is a privately held company. A fee schedule for our services is available upon request.

Q: Does EAGLE provide training and or consulting services?

A: No, it would be a conflict of interest for EAGLE to provide training and consulting. However, these services are available through one of our client resource providers. Visit our Consulting & Training Services page for a list of opportunities.